The Regional Children and Youth with Special Health Care Needs (CYSHCN) Centers are part of a statewide CYSHCN network that provides free and confidential assistance to families and providers. The five Centers are dedicated to meeting families' needs through information, referral and follow up, parent support services and links to community agencies that can help coordinate the many activities associated with caring for children and youth with special health care needs.

The Wisconsin First Step Hotline is an additional resource within the CYSHCN network. Specialists provide callers with free information and referrals about local, state and national resources available for children and youth ages birth to 21. The call is confidential and free of charge. The First Step Hotline is available 24 hours a day, 7 days a week, 365 days a year.

Wisconsin First Step Hotline (800) 642-7837 www.mch-hotlines.org



DO YOU HAVE
QUESTIONS
AND DON'T
KNOW WHERE
TO GET ANSWERS?

DOÉS YOUR CHILD OR YOUTH HAVE SPECIAL NEEDS?

The Wisconsin Department of Health and Family Services, Division of Public Health, CYSHCN Program, provides consultation and technical assistance to the five Regional CYSHCN Centers and Wisconsin First Step.

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# Each Regional Children and Youth with Special Health Care Needs (CYSHCN) Center has someone you can talk with to help you find out more about services and supports.

## Who are Children and Youth with **Special Health Care Needs?**

• A child or youth with special health care needs is age birth to 21 and has a long term chronic, physical, developmental, behavioral, or emotional illness or condition. Examples include: asthma, developmental delay, hearing loss, cancer, diabetes, autism and many others.

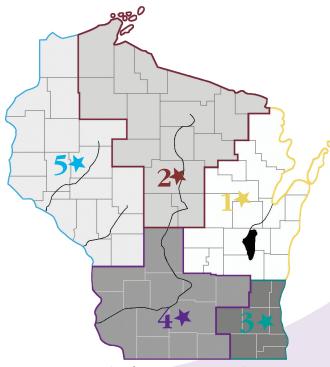
### **Information and Resources for CYSHCN**

• The Regional CYSHCN Centers can help you find information including - books, articles, audiovisual materials and web sites. Information is also available on specific diagnosis, special education, transitions, medical home and community supports. All information is confidential and free of charge.

#### **Parent Connections**

- Center staff includes parents of children and youth with special needs who can provide unique parent-to-parent support.
- Center staff can connect you to parent support group opportunities and one-on-one parent matches.
- Trainings on a wide variety of topics related to transitions, funding options, special education and more.

# For more information, call the **Regional CYSHCN Center** in your area



**Regional CYSHCN Center Service Areas** 

For more information call the Regional CYSHCN Center in your area; available from 8:00 AM - 5:00 PM Monday through Friday.

#### 1. Northeastern Region

St. Vincent Hospital Green Bay 920/ 433-8296 800/ 236-3030 ext 8296 www.northeasternCSHCN.org

Brown, Calumet, Door, Fond du Lac, Green Lake, Kewaunee, Manitowoc, Marinette, Marquette, Menominee, Oconto, Outagamie, Shawano, Sheboygan, Waupaca, Waushara and Winnebago County.

#### 2. Northern Region

Marathon County Health Department Wausau 715/261-1900 866/640-4106

www.co.marathon.wi.us/cvshcn.asp Ashland, Bayfield, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Portage, Price, Sawyer, Taylor, Vilas and Wood County.

### 3. Southeastern Region

Children's Hospital of Wisconsin Milwaukee 414/266-NEED (6333) 800/ 234-KIDS (5437) www.specialneedsfamilycenter.org

Jefferson, Kenosha, Milwaukee, Ozaukee, Racine, Walworth, Washington and Waukesha County.

#### 4. Southern Region

Waisman Center, University of Wisconsin-Madison Madison

608/ 263-5890

800/532-3321

www.waisman.wisc.edu/ciu/cshcn/

Adams, Columbia, Crawford, Dane, Dodge, Grant, Green, Iowa, Juneau, Lafayette, Richland, Rock, Sauk and Vernon County.

#### 5. Western Region

Chippewa County Department of Public Health Chippewa Falls

715/726-7900

800/400-3678

www.co.chippewa.wi.us/CCDPH/CSHCN Barron, Buffalo, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Jackson, La Crosse, Monroe, Pepin, Pierce, Polk, Rusk, St. Croix, Trempealeau and Washburn County.